



Email Notification on JBoss Subscription

Subject: Welcome To Your JBoss Subscription

Customer Name
Company Name

Dear Xxxxxx:

Welcome to the JBoss Subscription community! We are delighted that you have joined us. With your JBoss Subscription, you can be assured of the highest rated technical support services in the industry and an advanced set of tools that will enable you to effectively and efficiently manage your JEMS deployments. JBoss Subscriptions assist you during every stage of your application lifecycle to reduce business, legal, and technical risks while more effectively utilizing your team's resources.

To help you make the most of your JBoss Subscription and achieve success with all your JEMS-based projects, we are happy to provide you with the enclosed Welcome Kit. The information in this document highlights the most common enterprise support services and tools you'll use as a JBoss Subscription customer including user and references guides, instructions on completing a support request and the Support Center telephone numbers to call, product and services information, and FAQs.

In addition to the enclosed Welcome Kit, we have included your personal support login credentials at the end of this letter. This login information will be needed whenever you utilize the JBoss Customer Support Portal, so please make sure to keep it handy. You should login as soon as possible and change your password; <https://network.jboss.com>

Thank you again for your JBoss Subscription.

We look forward to serving you.

Best regards,

Brad Murdoch
Vice President of Services
JBoss, Inc.